



# HelpDesk™



## NEWSLETTER

11 August 2009

### Subject: HelpDesk™ Customer Support Services

The HelpDesk™ provides a wide range of computer related services to our customers. You will find the full list of these services on <http://www.thd.net.au>. For your convenience below we have listed a few of the main support services...

Active Directory Support	Network Printers
CCTV Installation	Network Security
CCTV Products / Options	Network Server Repairs
Computer Cleaning	Network Setup
Computer Parts - New	Network Solutions
Computer Parts - Used	Notebook Repairs
Computer Programming	Notebook Upgrades
Computer Repairs	PC Repairs
Computer Sales	Port Forwarding
Computer Security	POS Hardware Sales
Computer Servicing	POS Software Sales
Computer Training Services	POS System Support
Data Backup Solutions	Remote Access Support
Data Recovery	Remote Desktop Connection
Database Support	Search Engine Optimisation (SEO)
Domain Name Registration	Server Installation
DVR Security Products	Server Management / Support
Email Account Setup	Server Setup / Configuration
Exchange Server Support	SMS Netbox Support
Firewall Setup	Software Sales
Group Policy Support	Spyware Removal
Hardware Sales	USB Drive Repairs
Internet Connection	VBS Scripting
Internet Security	Virus Removal
Internet Setup	VoIP Systems
IT Support	Website Creation
Laptop Repairs	Website Design
Laptop Upgrades	Website Hosting
LCD Monitor Repairs	Website Maintenance
Malware Removal	Wireless Network Setup / Configuration
Network Cabling	Wireless Network Troubleshooting
Network Maintenance	Wireless Networks (LAN)
Network Management	Wireless Security

### The HelpDesk™ Regional Contact Phone No.s

Brisbane	Ph (07) 3123 7999
Caboolture	Ph (07) 5422 9993
Townsville	Ph (07) 4401 5329

[www.thehelpdesk.net.au](http://www.thehelpdesk.net.au)



# HelpDesk™

**Computers Printers POS Systems**  
Sales ✓ Service ✓ Support ✓ Warranty ✓

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