



HelpDesk™



NEWSLETTER

12 August 2008

Subject: Remote Access Support - Australia Wide

It is a well known fact that Remote Access computer support (RAS) is the most cost-effective computer support currently available.

Whether you own a Windows® or MacOSx™ based computer system, The HelpDesk™ has got you covered regardless of your location – Australia Wide, all that is required is a computer and an active internet connection.

Solutions that have be resolved by using Remote Access Support include:

Adobe Flash player issues, printer driver errors, Microsoft Office Suite errors - including Word, Excel, Outlook & Powerpoint issues, Internet Explorer & other web browser errors and issues, email associated problems, operating systems error messages, firewall configuration problems and much more.

RAS also provides the perfect opportunity for computer user training, assistance with learning more about your software programs or simply to give yourself a better understanding of your computer and it's capabilities.

Support rates are charged in 12 minute intervals, as most issues can be easily resolved within the initial 1st time period.

Call one of our friendly, professional, Australian based, support staff members now to improve your productivity, to resolve that error message that won't go away, or to improve your end users ability to utilise the resources at hand.

The HelpDesk™ Regional Contact Phone No.s

Brisbane	Ph (07) 3123 7999
Gold Coast	Ph (07) 5607 6804
Sydney	Ph (02) 8014 0831
Melbourne	Ph (03) 9008 0207
Launceston	Ph (03) 6349 1366

www.thehelpdesk.net.au



HelpDesk™

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