



HelpDesk™



NEWSLETTER

15 January 2008

Subject: Removal of Virus, Malware, Spyware and other malicious software.

The HelpDesk™ provides services to ensure that all types of operating systems such as Windows® or MacOS™ run at optimum levels as per the manufacturers recommended guidelines.

Unsolicited / undesirable software programs can be eradicated in order to achieve this aim, and whilst there are many software programs available to deal with the different types of threats currently in existence today, most are unnecessary and can dramatically affect system performance & stability.

Computer viruses, malware, worms, Trojan horses, rootkits, spyware, adware, crimeware, keystroke loggers, dialers, backdoors, are terms most of us have heard of, or worse, been a victim of as a computer user either over the internet or by email.

Few would argue, in this day & age, that computer security is paramount and should be regarded by every internet user as a top priority (*right up there with regular data backups*)

Our staff are available to complete the removal of any security threats and assist with the implementation of countermeasures to ensure future risks are controlled.

If there are signs that your computer performance may be compromised, or your internet connection seems to be running slow, please call us to arrange an appointment for one of our onsite computer technicians to address and rectify these or any other computer issues you may be experiencing.

The HelpDesk™ Regional Contact Phone No.s

Brisbane	Ph (07) 3123 7999
Gold Coast	Ph (07) 5607 6804
Sydney	Ph (02) 8014 0831
Melbourne	Ph (03) 9008 0207
Launceston	Ph (03) 6349 1366

www.thehelpdesk.net.au



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