



HelpDesk™



NEWSLETTER

17 September 2008

Subject: Voice over Internet Protocol (VoIP) Installation & Support Service

Whether you have an ADSL or cable broadband connection, you can use broadband voice (VoIP) to surf the net and talk on the phone at the same time. But the best thing is you will make incredible savings by switching to VoIP!

Need help setting up your new VoIP service? Having trouble getting your VoIP to work properly? The HelpDesk™ has remote & onsite technicians available to assist with resolution of all VoIP problems. In fact, many common VoIP setup and configuration errors that can be easily resolved.

The HelpDesk™ Brisbane Onsite VoIP technical support service/s include: Supply of compatible hardware equipment - modems, wired & wireless routers, etc. setup and configuration support, Prepaid VoIP phone cards.

We provide technical setup & configuration support (on-site & remote access) for most Australian VoIP Internet phone providers including: gotalk, engin, PennyTel, mynet fone, atp, OZtell.



The HelpDesk™ Regional Contact Phone No.s

Brisbane	Ph (07) 3123 7999
Gold Coast	Ph (07) 5607 6804
Sydney	Ph (02) 8014 0831
Melbourne	Ph (03) 9008 0207
Launceston	Ph (03) 6349 1366

www.thehelpdesk.net.au



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